

Communication survey overview – November 2016

Statement	Totally agree	Agree	Neither agree or disagree	Partly disagree	Disagree
The communication between home and school is good.		100%			
I am well informed about my child's learning.	20%	80%			
I will often talk to my child's teacher/support staff during the week.	48%	42%	10%		
The Senior Leadership Team is available if/when I need/want to speak to them.	29%	71%			
I can easily arrange a parent-teacher meeting.	33%	62%	5%		
I have good knowledge of what to do if I have an enquiry, concern or issue.	20%	80%			
The school is welcoming if I need to enquire about something.	30%	70%			
The general information given to parents, by the school is good.	5%	80%	15%		
Things stated during discussions/written comments:	<ul style="list-style-type: none"> • Website – needs to be more informative, higher profile and including tips for learning • Positive responses about SLT on playground each morning – allowing contact and knowing parents' personally • Reception staff welcoming and helpful • SLT sort issues/concerns out • Parents evening was very useful to help know what to help at home with 				

Communication survey overview – June 2017

Statement	Totally agree	Agree	Neither agree or disagree	Partly disagree	Disagree
The communication between home and school is good.	46%	54%			
I am well informed about my child's learning.	58%	42%			
I will often talk to my child's teacher/support staff during the week.	38%	62%			
The Senior Leadership Team is available if/when I need/want to speak to them.	54%	46%			
I can easily arrange a parent-teacher meeting.	42%	50%	8%		
I have good knowledge of what to do if I have an enquiry, concern or issue.	59%	33%	8%		
The school is welcoming if I need to enquire about something.	80%	20%			
The general information given to parents, by the school is good.	46%	50%	4%		
Things stated during discussions/written comments:	<ul style="list-style-type: none"> • Quality support from class teacher and support staff • Letters, text messages and conversations with the teacher keep parents up to date really well • SLT sort issues/concerns out • Use of the website increased since changed • Reception staff are always helpful, nothing is too much trouble • Text messaging is seen as a good way to communicate, parents like the reminders 				